



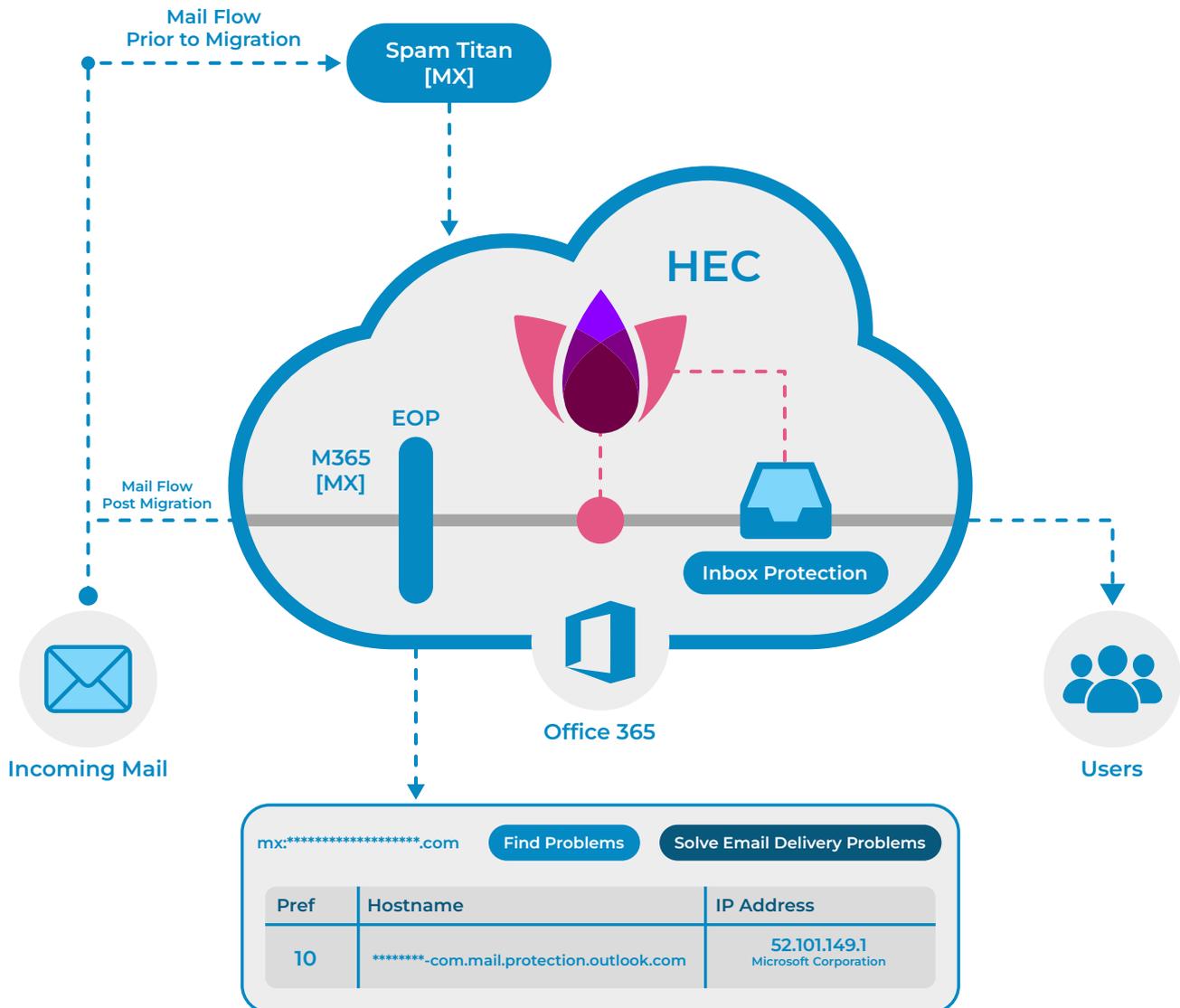
**décor**

## **Customer Story**

### **Major Retailer Company**

Harmony Email Security solution  
M365 Integration

## Décor Group HEC Architecture



### Client Details

A prominent Retailer company, with a Global presence in AU, UK and USA. All-offer an All-in-one system that lets you offer equity, plan your fundraising, and manage shareholders anywhere in the world.

- **Industry:** Retail
- **User Base:** 75+ staff and several Partners
- **Location:** Melbourne AU, New Zealand and London, UK.

## Requirements and Challenges

### Requirement

The client relied on Spam Titan email security for their M365 environment, supporting over 75+ global staff and partners globally, who depend heavily on email to manage daily operations, for product development and operations. The IT infrastructure is managed internally by their internal Ops team. Clients had to comply with Essential eight compliance as well.

### Challenges

The existing Spam Titan filtering security solution offered limited protection, lacked strong anti-phishing, anti-spam and company executives were being severely hit with Phishing, Spam and Business Email compromise attacks.

The client was looking for a robust and flexible security solution which could seamlessly integrate with both M365 environments.

Recognizing the need for a more robust, cloud-native email security solution with seamless API integration for M365 - with zero infrastructure changes - the provider sought an advanced, easily deployable email security solution. Also, due to a high number of notifications received by users, clients were looking for a solution for users to restore quarantined emails by themselves.

### Outcome

The deployment of Check Point Harmony Email system has provided a fully managed, scalable, and highly secure email environment.

Currently, it is integrated with M365, with the option to extend integrations to Collaboration applications viz Slack.

### The client now benefits from

- Fast, API-in-line Email Security for proactive attack prevention
- Reduced operational costs through streamlined, cloud-native management.
- Enhanced security and scalability to adapt to evolving threats and organizational needs.
- Ongoing cybersecurity training for staff, boosting overall resilience.

### iSecureX Solution

iSecureX partnered with the client to deliver a cutting-edge, cloud-native email security platform: Check Point Harmony Email system(HE). This API-in-line solution integrates seamlessly with Microsoft Office 365, providing advanced detection and prevention of phishing, spam, impersonation, malware, business email compromise (BEC) attacks.

iSecureX provided a comprehensive range of documentation artefacts for Check Point Harmony Email & Collaboration (HEC), including detailed onboarding instructions, best practice guides, and a cutover plan specifically for migrating from Spam Titan to Check Point HEC.

The cutover plan covers the migration steps from Spam Titan, ensuring minimized disruption. Best practice guides emphasize secure configuration and optimization of HEC, leveraging AI/ML threat intelligence for enhanced email security.

### Key features included

Cloud-based API-Inline Protection:

Rapid deployment with minimal disruption.

Comprehensive Threat Prevention: Anti-phishing, Anti-Spam anti-impersonation, and malware threat prevention.

End User portal allows users to restore quarantined emails themselves.

24/7 Monitoring and Support: Proactive event detection and triage via the Check Point Infinity portal, with first-line support from iSecureX and premium escalation to Check Point.

The implementation began with a Proof of Concept (PoC) in Monitoring/Detect Mode, allowing the system to learn user and email patterns without impacting business operations. After a few weeks of observation, anti-phishing, anti-spam and security policies were fine-tuned before switching to Prevent (In-Line) Mode for real-time threat blocking.

### Client Testimonial

*"We are very satisfied with the Check Point Harmony Email solution, which delivers excellent anti-phishing and anti-spam protection. A major requirement for us was enabling users to retrieve quarantined emails via a dedicated End User portal, and this was effectively supported by the iSecureX expert team through valuable configuration guidance. Additionally, we have requested iSecureX to assist in migrating other Check Point products, specifically P81 SASE, into the Check Point Infinity Portal to enable seamless management of both SASE and Email Security through the AU tenancy from a unified GUI."*

- Head of IT

This case study demonstrates how iSecureX delivered a modern, cloud-native, highly flexible email security solution that addressed critical business challenges and significantly enhanced the client's email security posture.